



MS 2272

IMPLEMENTING AND SUPPORTING MICROSOFT WINDOWS XP PROFESSIONAL

45 Clock Hours

To better help working adults and Active Duty Military meet their educational goals, InovaTech College of Business & Technology offers a full range of certificate programs and courses geared toward helping members of the workforce stay current in today's demanding job market. Certificate programs offer working adults a convenient, flexible way to earn credentials for career advancement. Certificates are awarded upon successful completion of the required coursework. All course certificates are issued and mailed by the Registrar's Office.

WHAT IS THE MS2272 COURSE?

The MS2272 addresses the implementation and desktop support needs of customers that are planning to deploy and support Microsoft Windows® XP Professional in a variety of stand-alone and network operating system environments. It provides in-depth, hands-on training for Information Technology (IT) professionals responsible for the planning, implementation, management, and support of Windows XP Professional. *Prerequisites:* ITT-CTA, ITT-CTN or equivalent knowledge and skills.

HOW LONG IS THE COURSE?

The course is 45 clock hours long and it can be attended as follows:

- for 1 week, Mon-Fri, from 8:30am to 5:30pm
- OR
- for 2 weeks, Mon-Fri, from 5:30pm to 10:00pm

WHEN IS THE COURSE OFFERED AND WHEN IS THE REGISTRATION DEADLINE?

	Course	Dates	Weekdays	Class Times	Registration Deadline
1.	MS 2272	19-30 October 2009	Mon-Fri	5:30pm – 10:00pm	October 2, 2009
2.	MS 2272	19-23 October 2009	Mon-Fri	8:30am - 5:30pm	October 2, 2009
3.	MS 2272	26-30 October 2009	Mon-Fri	8:30am - 5:30pm	October 9, 2009

Schedule Updated on: June 29, 2009

HOW MUCH IS THE COURSE AND WHAT DOES THE PRICE INCLUDE?

The price of the course is \$1,050 and it includes the following:

- The MS2272 course
- The book for the course
- All the supplies needed for the course
- 1 Free re-attendance of the course within 1 year from the end date of the initial training provided that the course is already scheduled
- Unlimited snacks, coffee and sodas for the training period.

The price of the course does not include the certification exam.

ARE THERE ANY OTHER FEES INVOLVED?

No. InovaTech does not charge students any other fees.

WHAT IS THE PRICE OF THE CERTIFICATION EXAM?

The price of the 070-270 certification exam corresponding to the MS 2272 course is \$125.

HOW CAN I REGISTER FOR THE CERTIFICATION EXAM?

InovaTech College of Business and Technology has both a Prometric and a Pearson VUE Testing Center. To register for the exam, you have two options:

1. You can register online at www.prometric.com or www.pearsonvue.com
2. You can contact Ms. Kimberly Shelton, our Test Center Manager (TCM), by email at Kimberly.Shelton@InovaTech.edu or by phone at (910) 222-1013 at least 24 hours before the desired testing date. Our test center hours are Mon-Thu from 10:30am to 4:30pm and Fri from 10:30am to 2:00pm. Our test center is also open one Saturday each month to accommodate the working students. For more details on the Saturday hours, please contact our TCM.

WHO CAN I CONTACT TO ENROLL IN THE MS2272 COURSE?

For more information or to enroll in the MS2272 course, please contact Daniela Pavel by email at Daniela.Pavel@InovaTech.edu or by phone at (910) 222-1012.